

BOARD OF REGENTS

POSITION ANNOUNCEMENT

LOUIS: The Louisiana Library Network LIBRARY SERVICES PLATFORM MANAGER FOR LOUIS

The LOUIS: The Louisiana Library Network is located within the Board of Regents (BoR). LOUIS is a consortium of 47 public and private college and university libraries in the state of Louisiana. This partnership was formed in 1992 by the library deans and directors at these institutions, in order to create a cost-effective collaboration among the institutions for the procurement of library technology and resources. The individual appointed to this position will report to the BoR Assistant Commissioner for LOUIS.

Responsibilities include:

- Provide primary support for the Library Services Platform (LSP) to 36 academic libraries
- Participate in all aspects of the LSP support including support incidents, custom programming, and integration with the discovery layer and ancillary products used by statewide customers
- Coordinate and participate in LSP software upgrades, Strategic Partnership Programs, new product and site implementations, and Beta testing by statewide members
- Recommend new products, services, customizations and resolutions
- Design, create and manage custom scripts to meet member libraries' needs, utilizing web services, API's, and UNIX utilities
- Assist libraries with LSP data cleanup as needed
- Analyzing data, drawing conclusions from data, and establishing an appropriate course of action based on data
- Demonstrate and inspire others to proactively identify issues, solve problems, and take corrective actions while balancing projected outcomes with staff time and costs
- Support user front-end interfaces and user experience for the LSP in consultation with sites
- Serve as a mentor and trainer for the LOUIS team and member libraries
- Monitor the LSP 24x7 and serve on call duties as part of the LOUIS team rotation
- Conduct and participate in library site visits, training sessions, and meetings for user groups, task forces and committees

Minimum Qualifications:

- Baccalaureate degree
- Minimum of three years library systems experience
- Experience with core library functions such as cataloging, acquisitions, serials, authority processing, and circulation
- Experience using, supporting, testing, LSP software
- Experience selecting, evaluating and procuring library technology
- Demonstrated experience diagnosing and resolving technical issues in a timely manner
- Knowledge of standards and formats, such as MARC, Z39.50, EDI, and OpenURL
- Experience with programming applications such as Perl, PHP, Javascript, and/or similar languages
- Valid Louisiana driver's license and ability to travel
- Fluency in English, written and verbal
- Ability to lift and carry at least 30 pounds

Preferred Qualifications:

- ALA accredited Master's degree
- Five years library systems experience in an academic library setting
- Experience supporting the SirsiDynix Symphony ILS and EBSCO Discovery Service
- Experience managing remote user authentication with technologies such as EZproxy, Single Sign On methodologies, Active Directory, LDAP
- Working knowledge of interlibrary loan functions
- Working knowledge of HTML, CSS, JSON, OpenURL, Apache, SSL certificates, SSH terminal emulators, and file transfer applications such as PuTTY and WinSCP

Interested applicants should send a cover letter, resume and three professional references to bor.jobs@la.gov.